

DAGALI FJELLPARK (FULL ON AS)

Perstulvegen 100, 3588 Dagali

booking@dagalifjellpark.no

(+47) 90622675



www.dagalifjellpark.no

Terms and conditions

Snowkite lessons

Dagali Fjellpark Ski Center

Facility operator:

Address:

Org no.

CEO:

The company is registered:

Email address:

Phone:

FULL ON AS

P.O. Box 17, Geilo 3581, Norway

813 655 462

Vojtěch Hejtmánek

Brønnøysundregisterne, Postboks 900, 8910 Brønnøysund, Norway.

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1. Basic guidelines

These terms and conditions apply between **FULL ON AS** ("we" or "Dagali Fjellpark"), and you (or "the customer") who **themselves or through others** make a booking or purchase of a snowkite lesson.

1.A – Ordering

You can book the snowkite lesson:

- through snowkiting@dagalifjellpark.no or phone (+47) 9809 8975
- through the on-line booking system, which is located either on the website www.dagalifjellpark.no or on a partner's website.

When you book for more people, you confirm that you have the authority to book on behalf of yourself and eventual travel companions. You accept responsibility for ensuring that payment is made for all guests in your group. You are responsible for ensuring that your reservation follows terms and conditions. You will be responsible for ensuring that everyone in your group is kept fully informed of what has been booked and about any changes.

The booking is binding for both parts, once you have received written confirmation from Dagali Fjellpark about the payment received:

- Dagali Fjellpark will deliver you snowkiting with the guarantee of the available equipment and the instructor,
- you are financially responsible for your booking.

1.B – Payment

You pay the whole price for the lesson when you book the course:

- when booking through snowkiting@dagalifjellpark.no or phone (+47) 9809 8975, you get an invoice,
- when booking through the on-line booking system, you pay on-line.

1.C – Price of the lessons

Private snowkiting lesson: 2.700 NOK / 1 day / 1 person

Express booking on-line - 1 day snowkiting group lesson: 2.300 NOK / 1 day / 1 person

www.dagalifjellpark.no

Direct booking with the instructors through (+47) 9809 8975 or snowkiting@dagalifjellpark.no:

	Prices (NOK)		
group size	1 day (6h)	2 days (12h)	6 days (36h)
1	2300	3300	6800
2	2100	2900	6100
3-5	1900	2600	5400
6-8	1700	2500	5000
9-12	1600	2400	4800

1.D – No good conditions - New date

Dagali Fjellpark reserves the right to cancel the course date and arrange a new date if the weather conditions are not good. No refunds are given.

In the case that both parties do not agree on a new date, a voucher with a validity of 1 year will be issued.

2. Cancellation terms and refunds

2.A – Terms and conditions in case of cancellation by the customer

These cancellation conditions apply to the cancellation of the entire group, or even only to a part of its members, by the customer.

General financial consequences of a cancellation:

- **Cancellation 7 days or more before the appointment** – a voucher with a validity of 1 year will be issued, or it is possible to agree on a new date (within 1 year) immediately. No other refunds are given.
- **Cancellation 7 days – 48 hours before the appointment** – a voucher which covers 50% of the financial amount paid for the lesson will be issued with a validity of 1 year. No other refunds are given.
- **Cancellation less than 48 hours before the appointment** – no refunds are given.

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To cancel your entire order, or part of it (one or more people), please send an email on

snowkiting@dagalifjellpark.no:

- please write your name and date, you should have had the lesson,
- describe whether you are cancelling the entire order or just a certain number of people.

If you can't come, someone else can take over your order. You won't lose your money if you find someone else who wants to take over your order. Changing customer information is free of charge. Just write about it on

snowkiting@dagalifjellpark.no:

- please write your name and time, you should have had the lesson,
- write us the name of the new customer, as well as phone number and e-mail address, so that we can contact the new customer, if we need to.

2.B – Terms and conditions in case of cancellation by Dagali Fjellpark

In case of cancellation by Dagali Fjellpark due to technical or personal problems, the following applies:

- you can move the date on a new date,
- if you do not want to move the term, you can be refunded 100% of the prepaid amount.

2.C – Terms and conditions for force majeure

In case of unforeseen circumstances beyond a party's control, which make the contract difficult or impossible to fulfill, the party has the right to walk away from the agreement. It can be man-made events such as strikes, transport bans, riots, coups, war, longer interruptions in water or energy supplies, fires, or nature- hazards such as earthquakes, natural disasters, floods, extreme water and weather conditions, hurricanes, and also epidemics.

If such instances result in either party having to cancel a booking, the following applies:

- we will arrange a new date for the activity, or you will receive a voucher with validity of 1 year.

3. Additional terms and conditions

3.A - Processing of personal data

Processing of personal data is a separate document contained on our website that you agree with when purchasing the products.

Dagali Fjellpark never provides your personal data without your consent to third parties for marketing purposes.

On the basis of a request, Dagali Fjellpark will delete all your personal data, which it manages, as long as Dagali Fjellpark does not need these personal data for the fulfilment of contractual and legislative obligations or the protection of its legitimate interests.

Customer data is stored according to Norwegian law.

3.B - Change in taxes

If taxes and/or fees change, thereby leading to a cost increase for Dagali Fjellpark after the booking has been completed and paid, the price may be increased accordingly for the customer. The price change will be immediately notified to the customer.

3.C - Dispute Resolution

We ask you to contact us if you have anything to postpone at the booked event. If we are unable to negotiate an agreement, any dispute concerning the previously concluded agreement shall be resolved in local court.

3.D - Insurance

You are responsible for your own insurance, especially accident insurance. You are not insured through Dagali Fjellpark if an accident occurs as a result of a situation, you are to blame for, or for which Dagali Fjellpark cannot be charged.

Neither Dagali Fjellpark, nor persons acting on behalf of Dagali Fjellpark, can be made responsible for any kind of damage that should occur to you. Injury is meant both injury to the person and objects.

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3.E - Photos and video

Photos and video from snowkite lessons, which are taken during the courses, and can therefore capture people, Dagali Fjellpark can use for the company's marketing.

3.F - Contact

If you would like to ask something, **feel free to contact us:** snowkiting@dagalifjellpark.no.